

THE REG E DIRTY DOZEN Answers

Regulation E can be found at: <http://www.federalreserve.gov/bankinfo/reg/reglisting.htm>

1. **True:** Reg E classifies both failure to include a transfer on the periodic statement and a consumer request for more information as "errors". *Reg E, Sec. 205.11 (a) (1)*
2. **True:** A DFI must respond to a notice of an error by either resolving it within 10 business days or recrediting the customer account during a 45-day investigation. *Reg E, Sec. 205.11 (c) (1) and (2)*
3. **True:** Reg E allows exactly twice as long to resolve POS errors or EFTs that are not initiated within a state as pre-authorized EFT errors. *Reg E, 205.11 (c) (3) (ii) (A) and (B)*
4. **False:** DFI must provisionally re-credit a customer account even if it required written confirmation following oral notice of an error and the customer did not provide it. *Reg E, Sec. 205.11 (c) (2) (i) (A)*
5. **False:** DFIs have two business days to correct confirmed errors. *Reg E, 205.11 (c)(1) (must correct within 1 business day)*
6. **False:** DFI may not notify consumers of corrected errors via the periodic statement. *(may be notified via periodic statement) 205.11(c) 5*
7. **True:** If loss/theft of access device is not reported within two business days, the consumer's liability will exceed \$50 if financial institution establishes that unauthorized transactions would not have occurred if loss/theft had been appropriately reported. *Reg E, Sec. 205.6 (b) (2)*
8. **True:** DFI has three business days after completing its investigation to report the results to the consumer. *Reg E, Sec. 205.11 (c) (1)*
9. **False:** Reg E requirements for notices of varying amount and stop payment for recurring payments are the same as NACHA requirements. *Reg E, Sec. 205.10 (d) and (c) (1) (NACHA Rules covering non-consumer stop payments do not match.)*
10. **False:** Government-initiated transfers and passbook accounts are exempt from Reg E disclosure requirements. *Reg E, Sec. 205.15 (a) and (c) and Reg E, Sec. 205.9 (c) (1)(i)*
11. **True:** If an FI is small (asset size of \$ 100 million or less), debits and credits it receives are exempt from Reg E disclosure requirements. *Reg E, Sec. 205.3 (c) (7)*
12. **False:** Reg E covers all ACH commercial transactions. *Reg E, Sec. 205.3*